

## Seminars - Leadership Series

### ***Best Practices, Quality Methods and Effective Techniques from Lockhart Leadership:***

Lockhart offers a range of seminars and workshops tailored to meet your specific employee training objectives delivered by experienced industry professionals and certified facilitators.

#### **Leadership Concepts**

- *This 1 day course introduces managers & supervisors to the concepts, principles and methods of leadership:*

Organizational cultures  
 Contributions to performance  
 Quality systems  
 Structure and flexibility  
 Goals & measurements  
 Teamwork techniques  
 Loyalty

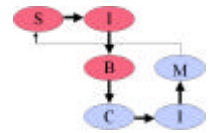
#### **Systematic Problem Solving & Decision Analysis**

- *This 2 day workshop teaches effective problem solving and decision analysis techniques:*

Clear problem definition  
 Specifications  
 Testing & remedies  
 Decision criteria  
 Priorities & weights  
 Potential options  
 Testing & selecting

#### **Innovate with SIB-CIM**

- *Based on current research about the brain, this 2 day course teaches a process and explores a range of thinking tools proven over many years of practice to increase innovation, motivation and team success.*



#### **Managing Change**

- *Managing change is a 1 day workshop for managers and/ or employees which provides specific techniques for keeping on top of the inevitable changes, internal and external to today's organizations:*

Understanding change  
 Life cycle models  
 Preparing for change  
 Creating the future



#### **Quality Tools**

- *A 2 day workshop to teach and practice the use of current quality tools and thinking. Course content includes:*

Statistical Thinking  
 Charts & work sheets  
 Team tools  
 SPC

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