

Seminars - ISO 9000:2000 QM Series

Best Practices, Quality Methods and Effective Techniques from Lockhart Leadership:

Lockhart offers a range of seminars and workshops tailored to meet your specific employee training objectives delivered by experienced industry professionals and certified facilitators.

ISO 9000 Awareness

- 1 to 2 hour session for the management team of a company considering implementing the ISO 9000 standards.

Explains the ISO 9000 standards from the historical, current and future perspectives and provides case histories to help management make an informed decision about implementation:

Review of quality
History of standards
Implementing a quality system
Assessment considerations

ISO 9000 Concepts

- ISO 9000 level 1 course is 1/2 day

This is a course designed for the employees of an organization that is in the process of becoming certified to the ISO 9000 standards. It can also be valuable to new employees of an organization which is already certified or for refreshing employees in organizations interested in gaining more benefit from their current quality system. It covers:

Obstacles, costs & benefits
Company objectives
Quality management theory
ISO 9001 sections
Organizational futures

ISO 9000 System Management

- ISO 9000 level 2 course is 1 day.

This course is designed for the managers and supervisors within an organization implementing ISO 9000 and teaches the important aspects of keeping the management system "on track"! Topics covered include:

Company objectives
Quality management theory
Maintaining ISO 9001 requirements
Variation and change
Successful implementations
Organizational futures

ISO 9000 Internal Auditor Course

- ISO level 3 is a 2 day intensive course for internal auditors:

This workshop teaches the detail of the ISO 9000 standards section criteria, how to apply and evaluate it, as well as successful auditing technique:

Day 1

Overview
Review of standards
Role of the auditor
ISO 9001 requirements
Documentation requirements
Audit life cycles

Day 2

Review
Audit process
Communications
Reporting
Audit planning
Review

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