

ISO 9000:2000 - Support Services

Achieve International QMS* certification with experienced ISO 9000 support services from Lockhart Leadership:

Lockhart offers a customized range of support services to assess, plan and help implement your ISO 9000: 2000 compliant Quality Management System (QMS).

ISO 9000:2000 Assessment

- *Typically 2-3 days on site*

Lockhart provides a Certified Auditor, and a Senior Management Consultant experienced with the challenges of running a business, to pragmatically assess your current management system against the ISO 9000 requirements.

Conducting this analysis early in the project saves time during your implementation by maintaining focus on "closing the gaps" between ISO 9000 and your current operations. In this way less productive work is avoided. Also the assessment (which includes a formal report of the findings), can help to assess the costs and the benefits of certification before any implementation activity has taken place.

Documentation Design

- *A solid plan can make a significant difference in documentation*

Documentation, whether it's on line or hard copy is a significant requirement of a good quality system. Lockhart has extensive experience in helping companies achieve certification in a wide range of industries. This exposure to best practices, currency with the latest tools, combined with a thorough understanding of your requirements and objectives for quality, makes for a well thought out approach to documentation.

Implementation Support

- *Tailored support to compliment your internal resources at a level that meets your budget*

Our implementation and documentation support services can save you time and money. Our specialized resources are experienced, efficient and effective at documenting your unique quality management system and ensuring that it reflects your current business practices. At the same time, we help to make it compliant with the standards. Because your employees are actively involved all along the way, once the quality system is documented, maintaining it is much easier. And our seminars and workshops are designed to transfer the knowledge to your internal operation for smooth, independent sailing, long after certification.

Auditing & Improvement

- *Tailored support to compliment your internal resources, taking the planning load off of you!*

Follow on services take the form of supplementing your internal auditing team (or taking on the entire audit role for smaller firms) and helping you to realize the significant gains available from a well managed continuous improvement process. Our on-going seminars and workshops for internal skill building targeted at specific problems within the organization can reap huge rewards in terms of quality!

Lockhart Leadership Limited

20 Midland Crescent
Nepean, Ontario, Canada K2H 8N1
Tel: (613) 721-8220
email: gcard@quality-manager.ca
www.lockhart-leadership.com
www.quality-manager.com

*QMS=Quality Management System
Lockhart uses certified Quality System Professionals to deliver its Support Services for ISO 9000:2000.

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